



Lakeway Regional Medical Center

FOR IMMEDIATE RELEASE

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LRMC Earns Excellence through Insight Award For Overall Emergency Department Patient Experience

Lakeway, TX (September 23, 2014) - Lakeway Regional Medical Center (LRMC) was recently recognized with an Excellence through Insight award for “Overall Emergency Department Patient Experience” for medium sized hospitals by HealthStream, Inc.

LRMC was awarded this honor for our commitment to excellence in patient care. To qualify for an award, a hospital must have been a patient satisfaction-tracking client of HealthStream in 2013, scored in the 75th percentile or higher, and surveyed a minimum of 100 patients. LRMC was chosen for receiving the highest ratings in Emergency Department patient satisfaction from among HealthStream’s clients, as well as for exceeding industry standards.

HealthStream CEO Robert A. Frist, Jr. said, “We applaud Lakeway Regional Medical Center’s high-level commitment to excellence in healthcare, and are pleased to recognize their achievement through our presentation of an Excellence through Insight award.”



About Lakeway Regional Medical Center

LRMC’s medical campus is located in Lakeway, Texas, less than 20 miles from downtown Austin, and specializes in physician-provided services that meet the needs of our community. LRMC is a state-of-the-art medical campus dedicated to the delivery of world-class healthcare. LRMC provides services in emergency medicine, family practice, cardiology, cardiothoracic surgery, radiation oncology, general surgery, gastroenterology, women’s health, infusion therapy, diagnostic and therapeutic radiology, respiratory, physical therapy and sports medicine, occupational therapy, speech-language pathology, and pain management. Ranked among the top 10 percentile of hospitals nationwide by Healthstream, an independent research company for outpatient services in 2012. For more information about LRMC, visit lakewayregional.com or call 512-571-5000.